

## Key Features

- Quick Service Ordering
- Table Ordering
- Take-out Ordering
- Delivery Ordering
- Back Office Module
- Reporting Module
- User Restrictions
- Customer Management
- Customer Loyalty
- Customer Display on second screen
- Transaction Viewer
- Future Orders
- Table Reservations
- Delivery Tracking
- Google maps integration with delivery tracking
- Stock Rooms
- Transaction Dashboard
- Driver Management
- Custom Order Type definition
- Inventory management with wastage and Damage tracking
- Items Label Print
- Products Label Printing
- Purchase Order
- Customer Names and configuration for different payment methods
- Customer Alerts by Email and SMS for Bill & Reservations
- Order Types design customization
- Fast moving Products/Departments configuration on billing screen
- Billing screen buttons customization
- Caller ID Integration
- Stock Rooms Management
- Business Date/Time
- Delivery Charge
- Service Charge
- Flexible Tax Setup VAT/Service Tax/Service Charge
- Manual Login
- Access Card Login
- Biometric Login
- Employee Attendance tracking
- Flexible Report Timings

## Billing Module Features

- Unlimited Number of Products
- Touch Screen Based Billing
- Easy User Interface
- Multiple Tax Management
- Tax on Tax setup
- Price Inclusive Tax/ Exclusive Tax configuration
- Employee Management
- Login restriction depending on Employee type
- Day/Shift Management
- Color Code Menu
- Line Discount / Invoice Discount Options
- Detailed Sales History reports
- Kitchen Order Printing (KOT)
- Invoice history
- Easy Printer Management
- Multilevel User Password Protection
- Delivery/Takeout Charges
- Table layout designer
- Sections & Table Management
- Modifier Items Prompting
- Combo Products
- Station Specific Features
- Flexible User Interface Management
- Happy hours
- Day based pricing
- Date range based pricing
- Customer specific pricing
- Time based pricing
- Order source tracking
- Order source specific taxes
- Denominations tracking
- Payment integrations
- Customer alerts
- Management alerts
- Day end summary emails
- Auto email alerts
- Time based menu
- Split billing
- Move table
- Merge table
- Combine table
- Customer Management
- Loyalty Integration
- Offer Management
- Coupon Management
- Gift Card Management
- CC payment integration
- Additional CC charge
- Weighing scale integration
- Cash Management
- Shift management
- Complimentary bill
- Functional key mapping
- Pole Display Integration
- Printer Redirection

## Inventory Management

- Inventory Management
- Recipe Management
- Prepared item / Sub Recipe
- Production Tracking
- Recipe management
- Purchasing
- Food costing
- Vendor/Supplier Management
- Supplier Payments
- Damage & wastage Tracking
- Purchase Orders
- Physical Stock Count
- EAN code search for Items and Products
- Stock Rooms Management and Stock Transfer between Stock rooms

## Table Management

- Tables Status though color codes
- Number of Guests per table/order
- Table Sections
- Shifting Between Dining Sections
- Move/Transfer Table
- Merge/Join/Combine Tables
- Split Check (Evenly/By Guest/By Product)
- Split Item on Multi Check
- Course Ordering
- Font, Style, Size definition for table and Objects

## Payment Methods

- Cash
- Credit Card
- Debit Card
- Sodexo Card
- Cheque/Check
- On Account
- Gift Card
- Points Redemption
- Wallet
- Multiple payment methods for single invoice

## Expense Tracking

- Create Expense Categories/Sub Categories
- Daily Expense Tracking
- Expense Reports
- Profitability Estimate based on Revenue & Expenses

## Section Management

- Create Sections
- Easy to navigate Section tabs
- Unlimited sections
- Section specific pricing
- Section specific taxes
- Section specific special charges

## Menu Management

- Menu Pages
- Page Products
- Multiple Menu
- Multiple Pricing for Menu products
- Menu specific pricing
- Same product in multiple menu and pages
- Flexible menu design
- Station Specific Pricing

## Employee/Shift Management

- Day Start/End
- Shift Start/End
- Pay In
- Pay Out
- Schedule
- Break Start/End
- Break Types (Short Break/Meal Break/Casual Break)
- Clock-in/Clock-out
- Integration with Biometric attendance
- Integration with Payroll software

## Order Types

- Quick Service Ordering
- Take-Out Ordering
- Deliver Ordering
- Dine-in Ordering
- Future Ordering
- Self ordering
- Drive-in ordering
- Online ordering

## Order Sources

- Order source tracking
- Useful for online orders
- Custom order sources
- Source reference tracking
- Source specific taxes
- Source specific reports

## Peripheral Support

- Receipt Printer
- Kitchen Printer
- Cash Drawer
- Barcode Scanner
- Credit Card Reader
- Weighing Scale
- Fiscal Printer
- Secondary customer display

## Back Office Software

- Reports
- Employee Management
- Employee access control
- Payment Method Setup
- Printer Setup
- Station Setup
- Store Setup
- Product Category
- Product Departments
- Product Setup
- Product Units
- Product Taxes
- Multiple Pricing
- Table Layout Design
- Table Configuration
- Table Sections
- Table Section Taxes
- Menu design
- Menu page design
- Page Products mapping
- Customer Management
- Customer Account Setup
- Recipe Configuration
- Supplier Management
- Item Setup
- Purchasing
- Good Receipt Note
- Stock Transfer
- Wastage Tracking
- Auto Email Configuration
- Stock Rooms Definition
- Stock Rooms Stock receive and Stock Transfer

## Employee Tips

- Tips Management
- Auto Gratuity (Based on order value/no of guests)
- Tips Pool Setup
- Individual Tips Setup
- Cash Tips
- Credit Card Tips
- Tip Pooling
- Tip Declaration
- Tip Reports

## Table Reservation Module

- Reservation Schedule
- Guest Details
- Seat Allocation
- Order taking against reservation
- Number of Guests
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## Digital Signage

- Dynamic menu display on display screens
- Use it for up-selling
- Announce offers and specials
- Display of product name and price
- Happy hour pricing
- Integrated product pricing from POS
- Design layout to show multiple images or videos
- Divide screen to multiple slots and schedule images or videos in each slot
- Cloud server module to control images, videos, update or schedule

## Optional Modules

- KDS Integration
- Payment Gateway Integration
- Caller ID Integration
- Security Camera Integration
- Online reporting module
- Mobile App for Order Taking
- Mobiel App for Self Ordering
- Online Back Office Management
- Online Inventory Management
- Property Management Software Integration
- Online Table Reservation
- Online Ordering Module
- Online Ordering Module
- Tally Integration

## CozyERP – Cloud Portal ([www.cozyerp.com](http://www.cozyerp.com))

### Head Quarter

- GRN (Goods Receipt Notes)
- Supplier Payments
- Supplier
- Units
- Item Departments
- Items
- Item Purchase Tax
- Users
- Users Role

### Warehouse

- Org specific warehouses
- Stock rooms in warehouses
- Transfer from warehouse to outlets

### Stock

- Production Stock Entry
- Stock Transfer
- Indent Request

### Stores/Outlets

- Categories
- Departments
- Products
- Product Recipe
- Product Tax Setup
- Employees
- Stations
- Setup
- Store Expenses
- Expense Categories
- Table Diagram Sections
- Customer Types
- Setup Reason Codes
- Tax Groups
- Department wise printer mapping
- Menu
- Pages
- Menu Pages
- Page Items
- Cozy Sync Configuration
- customer info customization
- customer types
- denominations
- Reasons Prompt
- Reasons Types

## HQ Reports

- |                                      |                                     |   |
|--------------------------------------|-------------------------------------|---|
| 1. Items Stock Report                | 11. List Of Inventory Items         | 20. Invoice Void Summary By Station     |
| 2. DepartmentWise Items Stock        | 12. Stock Transfer                  | 21. Sales Summary By Stores             |
| 3. GRN Summary                       | 13. Inventory Purchase Summary      | 22. Employee Sales By Product           |
| 4. GRN Detailed Summary              | 14. Inventory Purchase Details      | 23. Sales Summary By Hour               |
| 5. Supplier Balance                  | 15. Inventory Wastage By Date       | 24. List Of Inventory Items Departments |
| 6. Supplier List                     | 16. Inventory Current Stock         | 25. List Of Inventory Departments Stock |
| 7. Production Stock Entry Report     | 17. Invoice Void Details By Date    | 26. List Of Inventory Items stock       |
| 8. Stock Transfer Report             | 18. Invoice Void Summary By Date    |   |
| 9. Supplier Payments                 | 19. Invoice Void Summary By Cashier |   |
| 10. List Of Inventory By Departments |                                     |   |

## Store/Outlet Reports

- |   |  |   |
|---|--|---|
| 1. Tax Summery Report                   | 26. Employee Sales By Product Department | 54. List Of Customers L                   |
| 2. Consolidated Sales Report            | 27. Tax Summary By Date                  | 55. Consolidated Sales Report L           |
| 3. Top Sellers                          | 28. Length Of Seating                    | 56. Recipe Item Utilization               |
| 4. Detailed sales Summary Report        | 29. Sales Summary By Week                | 57. Bill Wise Report                      |
| 5. Invoice Summary By Date              | 30. Sales Summary By Month               | 58. Store Expense Summary Report          |
| 6. Store-Wise Tax Report                | 31. Sales Summary By Year                | 59. Outlet Performance Report             |
| 7. Store-Wise Stock Transfer Report     | 32. List Of Products                     | 60. Tax Report                            |
| 8. Store-Wise Stock left Report         | 33. List Of Product Departments          | 61. Expense Summary By Payment Method     |
| 9. Store-Wise Top-Seller Report         | 34. List Of Product Categories           | 62. Store Expense Summary By Date         |
| 10. Invoice Details By Date             | 35. List Of Stations                     | 63. Section-wise Sales Summary By Date    |
| 11. Store-Wise Itemized Sales Report    | 36. List Of Employees                    | 64. Stock transferred/received report     |
| 12. Store-Wise Sales Report             | 37. List Of Tables By Sections           | 65. Invoice wise product consumption      |
| 13. Store-Wise Stock Report             | 38. Top 10 Products By Sales             | 66. Stock received report                 |
| 14. Summarized Report                   | 39. Top 10 Products By Volume            | 67. Product Recipe Details                |
| 15. Stock Day-end                       | 40. Zero Movement Products               | 68. Product Margin Report                 |
| 16. Sales Summary By Product            | 41. List Of Product Recipe               | 69. Stock variance Report                 |
| 17. Sales Summary By Product Department | 42. Master Report                        | 70. Stock variance                        |
| 18. Sales Summary By Product Category   | 43. Employee Sales Summary               | 71. Sales Summary By Lead Source          |
| 19. Sales Summary By Payment Method     | 44. List Of Customers                    | 72. Cashier-wise Discount Summary Report  |
| 20. Sales Summary By Station            | 45. List Of Categories                   | 73. Cashier-wise Discount Detailed Report |
| 21. Sales Summary By Cashier            | 46. Daily Sales Summary For a Week       |   |
| 22. Sales Summary By Section            | 47. List Of Indent Request               |   |
| 23. Sales Summary By Table              | 48. Invoice Tax Summary By Date          |   |
| 24. Sales Summary By Order Type         | 49. Inventory Item recipe details        |   |
| 25. Employee Sales By Product Category  | 50. Sales Summary For Five Weeks         |   |
|   | 51. Stock Take Report                    |   |
|   | 52. Stock Value Report                   |   |
|   | 53. Day End Cash Report                  |   |